SCHEDULE OF SERVICES  

The Schedule of Oral Health Services is divided into Levels of Care (I-V and IX), which are assigned according to public health dental treatment priorities. Level I (emergency services) are given the highest priority and Level V services (complex rehabilitation) are considered to be the most elective. The levels are as follows:

Level I: *Emergency Oral Health Services.* Emergency dental services are those necessary for the relief of acute conditions. Emergency dental care services include all necessary laboratory and preoperative work including examination, radiographs, and appropriate anesthesia. Emergency dental services shall include but not be limited to the following:

a. Control of oral and maxillofacial bleeding in any condition when loss of blood will jeopardize the patient’s well being. Treatment may consist of any professionally accepted procedure deemed necessary.

b. Relief of life-threatening respiratory difficulty and improvement of the airway (respiratory system) from any oral or maxillofacial dental condition. Treatment may consist of any professionally accepted procedure deemed necessary.

c. Relief of severe pain accompanying any oral or maxillofacial dental conditions affecting the nervous system, limited to immediate palliative treatment, but including extractions where professionally indicated.

d. Immediate and palliative procedure for: (1) fractures, subluxations and avulsions of teeth, (2) fractures of jaw and other facial bones (reduction and fixation only), (3) temperomandibular joint subluxations, and (4) soft tissue injuries.

e. Initial treatment for acute infections.

f. Other emergency dental procedures are those determined by the provider to be of an urgent or emergent nature but which do not necessarily represent acute conditions as outlined above. Examples would be repair of a broken denture, toothache, vague pain or chipped tooth.

Level II: *Preventive Oral Health Services.* The listed services are those which prevent the onset of the dental disease process. Some of the services provided to individuals are modified by I definitions, exclusions, limitations, and processing policies.
Level III: *Basic Oral Health Services*  Basic dental care includes those services provided early in the disease process and which limit the disease from progressing further. They include most diagnostic procedures, simple restoration of diseased teeth, early treatment of periodontal disease, and many surgical procedures needed to remove or treat oral pathology.

Level IV:  *Basic Rehabilitative Oral Health Services*  Basic rehabilitation services are those necessary to contain the disease process after it is established or improve the form and/or restore the function of the oral structures. The word “function” as used here includes some psychosocial considerations as well as the mastication of food. These services are more difficult to provide since the disease process is well established. The investment of resources will have a good cost-effectiveness because the procedures are directed at containment or basic rehabilitation. They include but are not limited to complex restorative procedures (onlays, cores, and crowns), the majority of endodontic procedures, most advanced periodontal procedures, prosthodontic appliances that restore function, pre-prosthetic surgery, and most interceptive or limited orthodontic procedures.

Level V:  Complex Rehabilitative Oral Health Services. The complex rehabilitation services listed in Level V are those that require significant time, special skill or cost to provide. Certain patients will require referral to dental care providers skilled in providing the specific procedure and/or which have limited their practice to that specific specialty area. Generally the patient must present special circumstances that would warrant the added time and transportation associated with specialty referral. Level V services may not improve the overall prognosis for most patients so patient selection is of critical importance when considering the provision of these services.

Level IX:  *Exclusions*  

These services have been determined to be of limited benefit in the treatment of oral disease or maintenance or oral health. These services have a variable rate of success, are difficult to monitor from an appropriateness or effectiveness standpoint, are not universally defined or accepted as the preferred method of treatment. Some of the services listed under exclusions require heroic effort and therefore are questionable from a cost benefit standpoint. Other services use material which is obsolete or of disputable effectiveness. In other cases the services are considered part of treatment and do not warrant a separate fee or value.